

## **2.7 Student Satisfaction Survey**

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

This have been done in the college through proper feedback mechanism from the students both current and ex. Forms are designed and distributed them for feedback on every aspect of their academic involvement.

Development of active, time bound & structured feedback system from all the stakeholders and then analysed these data, for the necessary steps needed for the improvement. In this process a comprehensive questionnaire is developed according to the need of the stake holders of the college.

For Students, a six pages long format is developed regarding their engagements, needs and facilities. There is a provision for accessing at least three teachers of their courses and rate them.

For Alumnis, a four page formats is prepared. From them, we tried to know the nature of quality of teaching provided by our teachers. We asked whether regular meeting conducted or not. Asked them to conduct different social welfares programs like Blood donation camp etc. They are also encouraged to make donation to the college funds, for the development of the college.

Students also talked about scarcity of teachers in various departments and this is creating problem in their overall study in their course. So, we have send letters to University authorities and inform them about our dire need of teaching/ Non teaching staff in our college. Send them list of all the vacant posts for quick remedial actions like sending teachers on Adhoc / Guest or deputation in our college for smooth conduct of curriculum. University take a positive note of it and promises to send more teachers.

To make this feedback system more user friendly, simple and accessible, we are going to develop online feedback system via website of the college. This will help in engaging more and more stake holders to participate and give their valuable suggestions for the improvement of the college.